

From: Terry Fortin
To: [Shelly Winston \(shelly.winston@cms.hhs.gov\)](mailto:shelly.winston@cms.hhs.gov)
Cc: [Mary Perez \(MAPerez@magellanhealth.com\)](mailto:MAPerez@magellanhealth.com); [Nancy Bridgman \(nancy.bridgman@remedix.com\)](mailto:nancy.bridgman@remedix.com)
Subject: NCPDP WG14 BAE TG Review of Current BAE policy
Date: Tuesday, September 13, 2016 1:34:56 PM

Shelly,

During the last meeting of the WG14 Best Available Evidence (BAE) Automation Task Group, the participants discussed the current BAE policy. While it was agreed that the existing process is working, enhancements on the front line would lead to improvements throughout the entire process. The Task Group respectfully submits the following information to CMS for consideration.

The following issues were identified:

1. Poor communication between the State Medicaid and Medicare offices
2. Delays in file updates by Medicare and Medicaid
3. Difficulty determining dual eligibility status
4. Medicaid websites missing key eligibility information
5. Delays in responses to requests to Regional Office (RO)
6. Inconsistency with RO processes and responses

The task group offers the following recommendations to improve the process:

1. Medicaid sending more timely and accurate batch files to Medicare.
2. Requirements for at minimum eligibility information to be provided universally on State Medicaid websites.

Search fields:

- Name
- Date of Birth
- Social Security Number/HICN

Result fields:

- Medicaid ID number
 - Effective Dates/End Dates
 - Level of eligibility – clearly defined levels of eligibility (level of benefits)
 - Identify if below the Federal Poverty Level
 - Institutional Status and effective date/end date
 - Legend or key for internal coding identifying level of benefits
3. Enforcement of internal service level response turn-around time by the RO office
 4. Establish a process to expedite receipt of a response if an unanticipated delay in response occurs.
 5. Insure consistency across the RO offices for responses and processes

We appreciate your review of our recommendations and welcome comments and feedback. If you have any questions or require additional information, please reply to this e-mail.

As always, we welcome representatives of CMS to attend the meetings of the NCPDP WG14 BAE Task Group.

Thursday, September 22, October 6, 20, 2016

12:00 p.m. PDT and AZ/1:00 p.m. MDT /2:00 p.m. CDT/3:00 p.m. EDT

Duration: 60 minutes

Dial-in-number: 1-562-247-8321

Access Code: 919-821-306

Audio PIN shown after joining the meeting

Please join the webinar: (note one link for all calls)

<https://attendee.gotowebinar.com/register/5978845540937357057>

Regards,

Terry Fortin

Standards Specialist, Standards Development

National Council For Prescription Drug Programs (NCPDP)

480-477-1000 ext. 184

480-297-4593

tfortin@ncdpd.org

Join us at upcoming NCPDP events!

Educational Summit & Work Group Meetings | November 1 -4, 2016 | Hyatt Regency Atlanta | Atlanta, GA

Save the Date | 2017:

Work Group Meetings | February 1-3, 2017 | Hyatt Regency San Antonio Riverwalk | San Antonio, TX

Work Group Meetings | May 7-8, 2017 | Westin Kierland Resort & Spa | Scottsdale, AZ

2017 Annual Technology & Business Conference | May 8-10, 2017 | Westin Kierland Resort & Spa | Scottsdale, AZ

Work Group Meetings | August 2-4, 2017 | Hyatt Regency Minneapolis | Minneapolis, MN

Educational Summit & Work Group Meetings | November 7-10, 2017 | Hilton Long Beach | Long Beach, CA

Save the Date | 2018:

Work Group Meetings | May 6-7, 2018 | Westin Kierland Resort & Spa | Scottsdale, AZ

2018 Annual Technology & Business Conference | May 7-9, 2018 | Westin Kierland Resort & Spa | Scottsdale, AZ

Work Group Meetings | August 1-3, 2018 | Hyatt Regency St. Louis at The Arch | St. Louis, MO

Save time and money with NCPDP's products:

[dataQ – The Trusted Source for Intelligent Pharmacy Data](#)

[HCldea – The Trusted Source for Intelligent Prescriber Data](#)

[RxReconn – Intelligence on Healthcare Legislation](#)

Click on Events Calendar <http://www.ncdpd.org/events.aspx> for information on the meetings of problem solvers!

This message and accompanying documents are covered by the Electronic Communications Privacy Act, 18 U.S.C. §§ 2510-2521, and contain information intended for the specified individual (s) only. This information is confidential. If you are not the intended recipient or an agent responsible for delivering it to the intended recipient, you are hereby notified that you have received this document in error and that any review, dissemination, copying, or the taking of any action based on the contents of this information is strictly prohibited. If you have received this communication in error, please notify me immediately by e-mail, and delete the original message.